

# Big Data and The Great A.I. Awakening



Prof. Roberto V. Zicari  
Frankfurt Big Data Lab

[www.bigdata.uni-frankfurt.de](http://www.bigdata.uni-frankfurt.de)

RatSWD- February 9, 2017 Berlin

# Data as an Economic Asset



*“I think we’re just beginning to grapple with implications of data as an economic asset”*

*-Steve Lohr (The New York Times)*

# Data and Economic Power



- ❧ The companies with big data pools can have great economic power.
- ❧ Today, that shortlist would include Google, Microsoft, Facebook, Amazon, Apple and Baidu.

# What is more important, vast data pools, sophisticated algorithms or deep pockets?

---



☞ “No one can replicate your data. It’s the defensible barrier, not algorithms.”

-- **Andrew Ng**, Stanford professor and chief scientist at Baidu.

# Algorithms and Data



“AI is akin to building a rocket ship. You need a huge engine and a lot of fuel. The rocket engine is the learning algorithms but the fuel is the huge amounts of data we can feed to these algorithms.”

-- Andrew Ng

# What are the societal implications?



Technology is moving beyond increasing the odds of making a sale, to being used in higher-stakes decisions like medical diagnosis, loan approvals, hiring and crime prevention.

*What are the societal implications of this?*

# Using Data Science and AI Tools



- ❧ The new, higher-stakes decisions that **data science** and **AI tools** are increasingly being used to make — or assist in making — are fundamentally different than marketing and advertising.
- ❧ In marketing and advertising, a decision that is better on average is plenty good enough. You've increased sales and made more money. You don't really have to know why.

--Steve Lohr

One stage in the life cycle of an emerging science.  
Marketing is a low-risk – and, yes, lucrative



☞ *“What happens if my algorithm is wrong? Someone sees the wrong ad. What’s the harm? It’s not a false positive for breast cancer.”*

-- *Claudia Perlich*, chief scientist at an ad-targeting start-up in New York, Dstillery.

# Ethical Implications



- ❧ But the other decisions are **practically** and **ethically** very different.
- ❧ These are crucial decisions about **individual people's lives**. Better on average isn't good enough.
- ❧ For these kinds of decisions, issues of accuracy, fairness and discrimination come into play.

# Automate or Augment humans?



- ❧ You can use AI technologies either to **automate** or to **augment** humans.
- ❧ Are computer system designers the ones who will decide what the impact of these technologies are and whether to replace or augment humans in society?

# What are the ethical responsibilities of designers of intelligent systems?



∞ “I think the most important aspect of this question is the simple **acknowledgement** that **intelligent system designers do have ethical responsibilities.**”

--John Markoff (The New York Times)

“We have a **profound ethical responsibility** to design systems that have a positive impact on society, obey the law,  
and adhere to our highest ethical standards.”

-Oren Etzioni

Chief Executive Officer [Allen Institute for Artificial Intelligence.](#)

# Ethics by Design?



- ⌘ **Some sort of auditing tool**; the technology has to be able to explain itself, to explain how a data-driven algorithm came to the decision or recommendation that it did.
- ⌘ **“Human in the loop”** for most of these kinds of decisions for the foreseeable future.

--Steve Lohr

# If humans delegate decisions to machines, who will be responsible for the consequences?



- ❧ Ben Shneiderman (University of Maryland) argues against autonomous systems.
- ❧ His point is that it is essential to **keep a human in the loop**. If not you run the **risk of abdicating ethical responsibility for system design**.
- ❧ **Is it realistic?** If something can be partially automated, will it eventually be fully automated?
- ❧ Do we need to **regulate the development of artificial intelligence?**

The thing that **motivates** my **actions** will determine the **direction** I am going



The individual (and collective) conscience is the existential place where the most significant things happen.



✧ **Research, Change, Decision and Choice** can take two diametrically opposite directions:

can be either “pro or contra” the human person”.

✧ Source: "The good society and the future of jobs: Can solidarity and fraternity be part of business decisions?" MAY 8 -10, 2014 - VC

# “Data for Humanities”



✧ An initiative I started with **Andrej Zwitter** (Professor at the University of Groningen) at the end of 2015, with the goal to:

*bring people and institutions together who share the **motivation to use data for the common good.***

which calls for the use of five ethical principles for the use of data- has reached more than 1,000 signatories.

[www.bigdata.uni-frankfurt.de/dataforhumanity/](http://www.bigdata.uni-frankfurt.de/dataforhumanity/)

# Five ethical principles when using data



- ❧ Do no harm
- ❧ Use data to help create peaceful coexistence
- ❧ Use data to help vulnerable people and people in need
- ❧ Use data to preserve and improve natural environment
- ❧ Use data to help create a fair world without discrimination